United Way 2-1-1, a free, confidential service of United Way of Northeast Louisiana, is your Convenient Community Connection to information about resources. In 2018, United Way 2-1-1 staff handled **12,556 contacts**.

Call 2-1-1 24/7, even holidays or Text your zip code to **898-211** Monday - Friday, 8am to 5pm

**PARISHES SERVED BY UNITED WAY NELA:**
Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll

**CALLERS CONTACT 2-1-1 ABOUT**
- Basic Needs (food, clothing, housing)
- Consumer Information
- Volunteer Opportunities
- Criminal & Legal Services
- Education
- Environmental & Public Health/Safety
- Health Care
- Income Support & Employment
- Individual & Family Life
- Leisure Activities & Recreation
- Mental Health & Substance Abuse Services
- Organizational & Community Services

UnitedWayNELA.org

**VOLUNTEER!** UnitedWayNELA.org/volunteer
United Way of Northeast Louisiana fights for the health, education, and financial stability of every person in our community. We do so through investing in our collaboratives, initiatives and partner programs.

### ECONOMIC OPPORTUNITY FOR ALL

**Agency Partner Program**
- Food Bank of Northeast Louisiana
- ARCO Customized Employment
- Home Delivered Meals
- Homemaker Program

**Senior Adult and Community Supportive Services**
- West Ouachita Senior Center

**Transportation (Non-Emergency Medical)**
- Ouachita Council On Aging

### CHILDREN, YOUTH, AND YOUNG ADULTS SUCCESSFUL IN SCHOOL AND LIFE

**Academic Success**
- Boys & Girls Club of North Louisiana

**Backpack for Kids**
- Food Bank of Northeast Louisiana

**Children's Coalition Early Head Start**
- Children's Coalition of Northeast Louisiana

**Emergency Youth Shelter**
- Christopher Youth Center

**Girl Scouting Leadership Experience**
- Girl Scouts Pines to the Gulf

**I CAN**
- 0.I.C. of Ouachita

**Learning for Life**
- Boy Scouts of America, Louisiana Purchase Council

**Traditional Scouting (Boy Scouts, Cub Scouts, & Venturing)**
- Boy Scouts of America, Louisiana Purchase Council

**Youth Empowerment Program (YEP)**
- The Wellspring Alliance for Families

### HEALTHY AND SAFE INDIVIDUALS, FAMILIES, AND COMMUNITY

**Basic Lab Testing for the Uninsured**
- The Health Hut

**Congregate Meals**
- Ouachita Council On Aging

**Counseling & Family Development Center**
- The Wellspring Alliance for Families

**Domestic Violence Program**
- D.A.R.T.

**Domestic Violence Program**
- The Wellspring Alliance for Families

**Family Counseling Center**
- Louisiana Methodist Children & Family Services

**Home Delivered Meals**
- Lincoln Council On Aging

**Home Delivered Meals**
- Union Council On Aging

**Permanent & Transitional Housing**
- The Wellspring Alliance for Families

**Prescription & Counseling Services**
- St. Vincent de Paul Community Pharmacy

**Project Hope**
- Rays of Sonshine

**Social Service Provision**
- NELA Sickle Cell Anemia Foundation

**Summer Camping**
- MedCamps of Louisiana

### COLLABORATIVES

**Emergency Response Task Force**

**Lincoln Parish Hunger Task Force**

**Out of School Enrichment**

**Front Door for Housing**

**Ouachita Tornado Long Term Recovery**

**COVID-19 Response Recovery Building**

**Emergency Food and Shelter Program (ESFP)**

### INITIATIVES

**Dollars & Sense Reality Fair**

**FamilyWize**

**READ.LEARN.SUCCEED.**

**United Way 2-1-1**

**VolunteerUNITED**

**Volunteer Income Tax Assistant (VITA)**

### WHO IS ALICE?

Families or individuals who are working and are struggling to make ends meet. They may be just one emergency away from financial crisis. ALICE workers are an important part of our economy.

Who is ALICE?

**Asset Limited. Income Constrained. Employed.**

When ALICE struggles, we all struggle.