

211 Database

Scan here to visit our online database:



ABOUT 211

211 is an easy to remember telephone number that **CONNECTS** callers to information about critical health and human services available in their community... and it's **FREE!**

It's a single access point for everyday needs and needs in times of crisis.



WWW.UNITEDWAYNELA.ORG/211

UNITED WAY
OF NORTHEAST LOUISIANA

211 ●●●

Contact Us

Text your Zip Code to
898-211
available
Mon.-Fri. 8 a.m.-5 p.m.

Dial 211
available
24/7, 365 days a year



United Way
of Northeast Louisiana



United Way
of Northeast Louisiana

2.1.1

OUR SERVICE

Get Connected with 211

Are you looking for help and information about important things in your community? Well, we've got you covered with 211! It's a special service that can help connect you to the right resources for your needs... and it's **FREE!**



At 211, we're here to help you! We know that life can sometimes be challenging, and it's okay to ask for support. With 211, you can find information about things like **food, housing, healthcare, education, and more.** We have a big list of resource providers that can make your life easier.



Getting started with 211 is super easy! All you have to do is **dial the number 211 on your phone**, and our friendly and caring call specialists will be ready to assist you. They will listen to your needs and help you find the right resources in your community. You don't have to face tough times alone; we're here to support you!



Sometimes, resources aren't available right away. **If you don't find the answer you need, keep checking back with us!** Our 211 staff work hard to keep our information up to date as resources become available in our area.



Did you know that 211 can help in emergencies too? If you're ever in a crisis or need immediate help, you can call 211, and our call specialists will connect you to the right services. They can provide guidance during disasters, like floods or storms, and help you find safe places to go.



Remember, **211 is a free and confidential service.** That means your information is kept private, and you don't have to worry about anyone knowing your personal details. We're here to provide a helping hand and protect your privacy at the same time.



Whether you're looking for food, housing, healthcare, or other important resources, **211 is your go-to connector.** Our call specialists are ready to assist you and make your life easier. Just dial 211 on your phone, and we'll be here for you. Remember, it's okay to ask for help. We're here to listen, support, and guide you toward a brighter future!



WHAT DOES THE LOUISIANA 211 REFERRAL & CARE COORDINATOR DO?

The Louisiana 211 Referral & Care Coordinator helps people with different kinds of problems. They figure out what kind of help is needed, give suggestions for where to go, and keep track of information. They also make sure that the right services are provided and check back to make sure everything is going well.

If you need help from the 211 Referral & Care Coordinator, you can go to unitedwaynela.org/211 and fill out a form or call 211 to ask for assistance.

136 NELA households were helped in 2022

