

# COMMUNITY REPORT

2021

### WHO ARE WE

### What does it mean to **LIVE UNITED**?

For over 65 years, United Way of Northeast Louisiana has been a unifying force for passionate individuals, businesses, government entities, and nonprofits to effectively create positive and lasting change, improve lives, and build a stronger community. We accomplish this by mobilizing partners and resources throughout the **12-parish region** in a united effort to identify and respond to our community's most critical needs.



Together, we fight for the education, financial stability, and health of every person in our community.

With more than **1,100 volunteers** and over **7,500 donors**, we're powered by thousands of locals who want to help people and improve our community – now and for generations to come.

Diversity and inclusion are vital to achieving United Way of Northeast Louisiana's mission of helping people and improving our community. We believe it's critical to foster and promote an inclusive environment that leverages the unique contributions of diverse individuals and organizations in all aspects of our work. We know that by bringing these diverse individuals and viewpoints together, we can collectively and more effectively create a stronger community for all by engaging the

power of diverse talents to produce innovative solutions to some of Northeast Louisiana's most complex community issues.

Diversity and inclusion have always been and will continue to be at the heart of what it means to **LIVE UNITED**. The United Way of Northeast Louisiana Board of Directors has formed an Equity Advisory Council for Spring 2021. If you are interested in being a part of this work, contact:

■ Janet Durden | jdurden@unitedwaynela.org







### 2020 - 2021

## BOARD OF DIRECTORS

#### OFFICERS

#### **AMY SAWYER**

North Delta Title Company **CHAIR** 

#### **WILLIE HUNTER JR.** Willie Hunter Jr. & Associates SMITH

**SECRETARY** 

### **NATHAN G. "NAT"**

BancorpSouth **TREASURER** 

#### **BLAKE WHEELIS**

Blake Wheelis State Farm Insurance Agency, Inc., **IMMEDIATE PAST BOARD CHAIR** 

#### **CHAIRS**

#### **MICHAEL RYAN**

Wells Fargo Advisors 2020 CAMPAIGN CHAIR

#### **SHEILA SNOW**

Monroe-West Monroe Convention & Visitor's Bureau COMMUNICATIONS CHAIR

#### **KEITH BIEDENHARN**

Monroe Coca-Cola Bottling Company UNITED 2021 CAMPAIGN CHAIR

#### **BEVERLY V. LEWIS, RN, BSN, MPA**

Oschner LSU Health Monroe **UNITED WAY 211 ADVOCATE** 

#### **CORRE STEGALL**

Louisiana Tech University 2020 Lincoln-Union-Jackson **CAMPAIGN CHAIR** 

#### **ADAM O'NEAL**

Origin Bank **COMMUNITY IMPACT CHAIR** 

#### **BJAY DURRETT**

**Durrett Law & Title** 2021 Lincoln-Union-Jackson **CAMPAIGN CHAIR** 

#### **BLAKE WHEELIS**

Blake Wheelis State Farm Insurance Agency, Inc. STRATEGIC PLANNING CHAIR

#### MARK KENT **ANDERSON** Mid South Extrusion

#### **DON DJ BANKS** Allstate

#### KEITH BIEDENHARN Monroe Coca-Cola Bottling Company UNITED

#### LAKEISHA **BOSWORTH**

**Ouachita Parish Public** Library

#### LISA BRADLEY

Louisiana Tech University

#### **BJAY DURRETT Durett Law & Title**

#### **BRANDON EWING Ewing Timber, LLC**

#### **ERNEST FINCH** Thomas & Farr Agency, Inc.

#### JANICE J. GARRISON JP Morgan Chase

#### FLORENCETTA H. GIBSON, PHD Louisiana Association for Marriage & Family Therapy

#### **WES GIBSON** Lumen

#### ALBERTA B. GREEN **ABG Professional Development Solutions**

#### **TODD GUICE Ouachita Parish** School System

#### **COURTNEY HORNSBY** City of West Monroe

#### WILLIE HUNTER JR. Willie Hunter Jr. & **Associates**

#### **BEVERLY V. LEWIS,** RN, BSN, MPA Oschner LSU Health Monroe

#### **MARCUS MASHAW** Ouachita Parish Sheriff's Office

#### **MCCONNELL BILLY** LaSalle Management Company

#### JAMES W. MOORE III Moore Investments

#### **BRITTNEY MYERS Drax Biomass**

#### ADAM O'NEAL Origin Bank

#### **PASTOR VANCE PRICE** New St. James Baptist Church

#### MICHAEL RYAN, CFP Wells Fargo Advisors

#### **PAMELA** SAULSBERRY, PHD University of Louisiana Monroe

#### **AMY SAWYER** North Delta Title Company

#### **KEVIN SMITH** Regions Bank

#### NATHAN G. "NAT" **SMITH** BancorpSouth

#### STEPHANIE SMITH **Ouachita Parish Tax** Assessor's Office

#### **PASTOR WILLIAM SMITH** OIC

#### **SHELIA SNOW** Monroe-West Monroe Convention & Visitor's Bureau

#### **CORRE STEGALL** Louisiana Tech University

#### **RANDY STONE** KARD Fox 14 / KTVE **NBC 10**

#### **DANIEL TAYLOR Argent Financial** Group

#### **VICTOR VIDAURRE** St. Francis Medical Center

#### ROD WASHINGTON XP Synergy

#### **HARRINGTON** WATSON III, PHD Monroe City Schools -Wossman High School

#### **ASHLEY WEST Progressive Bank**

#### **BLAKE WHEELIS** Blake Wheelis State Farm Insurance Agency, Inc.











United Way of Northeast Louisiana

211 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community.

It's a single access point for everyday needs and needs in times of crisis.

# DO YOU KNOW SOMEONE CARING FOR THEIR **GRANDCHILDREN OR OTHER RELATIVES' CHILDREN?**

Roughly 65,000 Louisiana children live with relatives other than their parents. United Way NELA 211 has partnered with Louisiana Department of Children and Family Services on a new way for these kinship caregivers to find resources in their communities.

Dial 211 or text KINSHIPLA to 898-211.



### DO YOU KNOW SOMEONE FACING FOOD INSECURITY?

A 211 Specialist can connect older adults, low-income families, and those who can't leave home to information about food distribution sites.

# IS SOMEONE IN YOUR WORKPLACE OR COMMUNITY FACING **HOUSING INSTABILITY?**

A 211 Specialist can help find options for paying rent, mortgage, and/or utilities to help individuals stay in their homes.



available 24/7, 365 days a year or



Your Zip Code to 898-211, available M-F 8am-5pm



### HAVE YOU OR SOMEONE YOU KNOW BEEN AFFECTED BY THE **OPIOID CRISIS?**

Families and individuals in our community suffering from the impact of Opioid Misuse now have a new, FREE resource to locate help and information through the Louisiana 211 Opioid Project.

Anyone can access the service by texting the word **OPIOID** to **898-211**.











United Way of Northeast Louisiana

Do you or someone you know need access to a COVID-19 vaccine or have questions about receiving one?

**B** DIAL 211

available 24/7, 365 days a year or

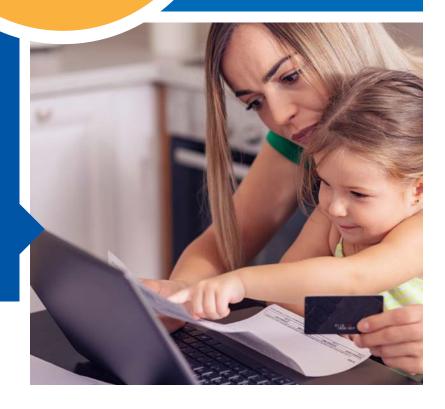
TEXT

Your Zip Code to 898-211 available M-F 8am-5pm

The 211 network has been on the frontlines responding to the COVID-19 pandemic, handling more than 200% of the usual call volume. Contact a 211 Specialist to find a vaccination site nearest you.

What did 211 do in 2020?

- Answered 20,851 calls.
- 95% of callers' needs were matched with a community resource provider.
- Of those callers reached for follow-up, over 50% received assistance from community resource providers.









## ACCESS ITO OPPORTUNITY



### THE HEIRSHIP PROJECT

United Way of Northeast Louisiana recently launched "The Heirship Project," a pilot project in Ouachita Parish aimed at educating and assisting residents who need help obtaining a clear title to their heir property. Plans to expand to surrounding parishes are forthcoming.



#### DOLLARS & SENSE APP

The United Way of Northeast Louisiana

Dollars & Sense Financial Simulation App is a financial education simulation through which high school students actively learn how to make better financial decisions and gain knowledge of budgeting, saving, and spending.





# SERVICES OF PARTNER PROGRAMS

United Way of Northeast Louisiana works with community partners to invest in programs and services that will enable the ALICE (Asset Limited, Income Constrained, Employed) individuals and families to address big issues around food, housing, transportation, and skilled employment.

VIRTUAL INCOME TAX ASSISTANCE (VITA)



CUSTOMIZED EMPLOYMENT FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES











### SAFE LIVING

### Sexual Assault & Domestic Violence **Awareness & Support**

Did you know? Every 73 seconds, an American is sexually assaulted. And every 9 minutes, that victim is a child.

In Northeast Louisiana, we have two Sexual Assault Centers that are providing awareness and services from highly trained and certified staff. Additionally, help is available for domestic and dating violence survivors and their children. We are proud to collaborate as we address the issues of sexual assault and domestic violence. Call 211 to be connected to available resources in your area.

### Mental Health Resources

Counseling Services: United Way NELA partners with agencies providing mental health counseling services for a wide range of issues, including but not limited to substance abuse, anxiety and depression, domestic violence, child abuse, divorce adjustment, grief/loss, and trauma. Call 211 to be connected to available resources in your area.

Family Support Services: United Way NELA partners with agencies providing support services for families, including but not limited to parent-to-parent connections, permanent and transitional housing, summer camps, life skills, and support groups. Call 211 to be connected to available resources in your area.

Our mental wellbeing is a crucial part of our health. Did you know that 20% of adults in our region have been told by a health care professional that they have depression or depressive disorder? Depression, anxiety, and substance use are often the result of how much safety, belonging, and connection are available in our communities.







### SUCCESSFUL CHILDREN & YOUTH





#### **AFTER SCHOOL PROGRAMS**

United Way NELA invests in community-based outof-school programs serving elementary, middle, and high school youth. Last year, over **6,000** students received individualized support from these services.



#### READ.LEARN.SUCCEED.

United Way NELA put over **5,000 books** into the hands of local school children.

**1,071 letters** were exchanged between local school children and their volunteer Pen Friends.

**600+ school children's parents** received weekly messages reminding them of the importance of the parent-child connection.

Over **23,000 text messages** were sent to empower families to recognize and act on every day, teachable moments.

#### **FOOD FOR SCHOOL CHILDREN**

More than 1 in 4 children are struggling with hunger. Hunger affects a child's ability to learn and perform well at school. Children who experience hunger come to school ill prepared to learn, are more likely to have trouble focusing in class, and may struggle with complex social interactions and adapt less effectively to environmental stress. As a response, we invest in backpacks of food for elementary school children.







### **ASPIRATIONS I& GOALS**



### Children, Youth, & Young Adults Successful in School & Life

GOAL Children enter school ready.

**GOAL** Students are successful in elementary school and prepared for middle/secondary school.

**GOAL** Youth gain the knowledge, skills, and credentials so that they are prepared for the workforce and able to obtain family sustaining employment.

### Economic Opportunity for All

**GOAL** Individuals and families have adequate and sustainable resources to support their needs.

**GOAL** Individuals and families have the skills, knowledge, relationships, and economic pathways they need to effectively increase and manage their income.

**GOAL** Vulnerable populations maximize their ability to live with independence and dignity.

**GOAL** People/organizations continue to work together to support a thriving, prosperous, robust economy.





### Healthy & Safe Individuals, Families, & Community

**GOAL** Families/individuals live in a healthy and safe environment.

**GOAL** People/organizations work together to strengthen and build a more inclusive community.







# United Way NELA CAMPAIGN



Each year, many Northeast Louisiana companies choose to make a difference through corporate giving, showing their commitment to being part of the change needed to create a healthier, safer, and more opportunity filled community for all.



The United Way of Northeast Louisiana Workplace Campaign unites and inspires your employees, giving them a unique opportunity to donate to and volunteer for causes that matter most to them. Last year, in total we raised more than \$3,208,200. Part of that effort was through partnering with 165 companies during the annual Workplace Campaign. A partnership with United Way of Northeast Louisiana provides your company and employees with these and many other opportunities.





# **LEADERSHIP**GIVING

At the heart of United Way of Northeast Louisiana is a dedicated group of people with strength, character and sense of purpose who inspire others to help meet the needs of the community.

TOCQUEVILLE
SOCIETY
ANNUAL GIFT OF \$10,000+

Membres de la Société \$10,000 - \$14,999 Les Bienfaiterus \$15,000 - \$24,999 Ordre de Liberté \$25,000 - \$99,999 La Société Nationale \$100,000 - \$249,999

Commander: \$1,000 - \$1,499 Captain: \$1,500 - \$2,499 Commodore: \$2,500 - \$4,999 Admiral: \$5,000 - \$9,999 STEAMBOAT
SOCIETY
ANNUAL GIFT OF \$1,000-\$9,999

**BAYOU** SOCIETY ANNUAL GIFT OF \$500-\$900







# CORPORATE RECOGNITION

# CIRCLE OF HONOR

Gifts specific to United Way of Northeast Louisiana to be invested by the United Way NELA Volunteers must total at least \$25,000 or 80% of total employee giving. Average employee gift is at least \$200 with 51% employee participation in the campaign.

# **CAMPAIGN**LEADERS AWARD

This award is based purely on dollars raised in Northeast Louisiana. This award recognizes the outstanding corporate/employee giving of the Top 10 companies raising the most dollars in the current campaign.

## OUTSTANDING CAMPAIGN

### COORDINATOR OR TEAM AWARD

At the heart of each workplace campaign is the United Way Campaign Coordinator or Team. This award is given to a Campaign Coordinator or Team that works diligently to reach their employee giving and participation goals. They go over and above what is expected of them to ensure that their campaign and coworkers make a difference in improving the community.

\*Corporate Giving and Best Practices apply to all awards. Corporate Giving: The Company has made a corporate contribution to United Way of Northeast Louisiana. Corporate giving does not apply to public sector or nonprofit organizations. Campaign Best Practices: At least 6 of 10 best practices must be met.

## SPECIAL ACHIEVEMENT AWARD

Gifts specific to United Way of Northeast Louisiana to be invested by the United Way NELA Volunteers must total at least \$25,000 or 70% of total employee giving. Average employee gift is at least \$120 with 51% employee participation in the campaign.

# LIVE UNITED® AWARD

This award is given to a company that exemplifies and embodies a corporate culture of philanthropy and community involvement. They truly know what it means to GIVE.ADVOCATE.VOLUNTEER. Their actions inspire others to be involved in their community.

#### **GOING THE EXTRA**

10% AWARD

This award is given to those workplace campaigns that increase their annual United Way of Northeast Louisiana campaign by 10% or more and 60% of total employee giving is allocated by the United Way NELA Volunteers.

# VOLUNTEER UNITED AWARD

This award is given to a workplace campaign that embodies an overall spirit of giving through contributions of time, leadership and resources in supporting the work of United Way of Northeast Louisiana.







2020

# **CELEBRATING**EXCELLENCE

# LIVE UNITED AWARD

**REGIONAL:** 

**City of West Monroe** 

LINCOLN, UNION, AND JACKSON PARISHES:

**Union General Hospital** 

### **VOLUNTEER UNITED**

AWARD

**REGIONAL:** 

**Entergy Louisiana, LLC** 

LINCOLN, UNION, AND JACKSON PARISHES:

WestRock Hodge Mill

### CAMPAIGN COORDINATOR & TEAM

OF THE YEAR AWARD

#### **REGIONAL:**

**Brandi Green & Katelyn Reed**Graphic Packaging - West Monroe Mill

**Shelva Thomas & Temika Cooks**Monroe Housing Authority

# CAMPAIGN COORDINATOR

OF THE YEAR AWARD

LINCOLN, UNION, AND JACKSON PARISHES:

**Ashley Avery** 

First National Bank



### WORKPLACE GIVING

4th Judicial Court-OPPJ

4th Judicial District Attorney's Office

4th Judicial District Court-Judges

- R Acadian Ambulance Service
- RAIMS, Inc.
- R Allen, Green & Williamson, LLP

Amcor

R ANGUS Chemical Company

ARC OF OUACHITA

RAArgent Financial Group, Inc.

Arthur J. Gallagher Risk Management Services, Inc.

RASSOCIATED Business Printing, Inc.

AT&T

- RATMOS Energy Corporation
- R BancorpSouth Bank
- R Bancroft Bag, Inc.

Bank of Oak Ridge

Berry Global, Inc.

R Blake Wheelis State Farm

**Boardwalk Pipeline Partners** 

Boys & Girls Clubs of North Louisiana

**Brookshire Grocery Company** 

R R Business Alliance Financial Services

**Business First Bank** 

Cameron, Hines & Company, APAC

Car Town

■ CenterPoint Energy

R Centric Federal Credit Union

RR Century Next Bank

R Christopher Youth Center

City of Monroe

City of Ruston

RCity of West Monroe

Courtesy Chevrolet Buick GMC Cadillac of Ruston, LLC

Courtesy Chrysler Dodge Jeep Ram

**CREED & CREED** 

R Cross Keys Bank

**Crossmark Management Group** 

**D.A.R.T.** 

Dean Morris, LLC

Dewitt & Giger, LLP

- Don M. Barron Contractor, Inc.
- R Drax Biomass, Inc.
- **R** Durrett Law & Title
- Durrett Law & Title Monroe

**Emprint Moran Printing, Inc** 

Enable Midstream Partners, LP

RR Ensure, The Insurance Agency

👭 Entergy Louisiana

Enterprise Rent - a - Car

**R** Ewing Timber, L.L.C.

Federal Express

Financial Institution Service Corporation

♠ First National Bank

Food Bank of Northeast Louisiana

**Foster Farms** 

Girl Scouts of LA – Pines To the Gulf Council

Glenwood Regional Medical Center

**Grambling State University** 

**Graphic Packaging International** 

♠ ♠ ♠ Graphic Packaging – West Monroe Mill

Green Clinic Health System

Green Oaks Juvenile Detention Center Ouachita Parish - State of Louisiana

- R Heard, McElroy & Vestal
- RHiTech Computers of Ruston Inc.
- R Holyfield Construction

**Homeland Bank** 

Hulsey, Harwood & Sheridan, CPA

R Hunt Forest Products

R Hunt, Guillot & Associates, LLC

**R** iBERIABANK

■ Impact Healthcare Solutions, LLC

InterMountain Management

□ Jackson Parish Correctional Center

James Machine Works

💂 Jim Taylor Buick GMC

Jim Taylor Chevrolet

- Jim Taylor Ford Lincoln
- **P** JPMorgan Chase Bank, N.A.























RKTVE 10 NBC KARD FOX 14

💂 💂 LaSalle Management, M&T **Properties, and Correct Solutions** Group

- R Lazenby & Associates, Inc.
- Lincoln Builders, Inc.

Lincoln Council On Aging

Lincoln Parish Police Jury

Lincoln Parish School District (LPSD)

Lincoln Parish Sheriff's Office

Lincoln Preparatory School

Little & Associates

Louisiana Delta Community College

Louisiana Tech University

- **Q** Lumen
- 🧖 Marion State Bank

McKinney Saw and Cycle, Inc.

Med - Camps of Louisiana

Merrill Lynch Wealth Management

- Mid South Extrusion
- Monroe Chamber of Commerce

Monroe City Schools

Monroe Coca-Cola Bottling Company UNITED

- **R** RMonroe Housing Authority
- R NAI Faulk & Foster
- R Newcomer, Morris & Young
- R North Delta Title Company

Northeast Louisiana Cancer Institute

Northern Louisiana Medical Center

**OP Workforce Development Board** 

🤵 🥷 Origin Bank

**Ouachita Council On Aging** 

🥷 Ouachita Parish Assessor's Office

Ouachita Parish Police Jury

屎 Ouachita Parish Public Library

**Ouachita Parish Public Works** 

🤵 Ouachita Parish School System

Ouachita Parish Sheriff's Office

💂 Ouachita Valley Federal Credit Union

Peregrine Corporation

- 屎 Polaris of Ruston
- 🧶 🌑 Progressive Bank

Radiology Associates

Raymond James

Reeves, Coon & Funderburg

**Regions Financial Corporation** 

Richwood Correctional Center

Robertson Produce, Inc.

Roseburg Forest Products

Ruston Glass & Mirror

Ryan Auto Group

S. E. Huey CO.

Scott Equipment Companies

R R Scott Powerline & Utility Equipment, LLC

R Snellings, Breard, Sartor, Inabnett, & Trascher, LLP

R Southern Apparatus Services, Inc.

屎 Specialty Management Services Ouachita (SMSO)

🤵 St. Francis Medical Center

屎 Standard Enterprises, Inc.

State Combined Charitable Campaign SCCC

Steel Fabricators of Monroe, LLC

🤵 🥷 Strauss Interests, Inc.

Target Store T1469

The Health Hut

The Lincoln Agency, LLC

The Wellspring Alliance For **Families** 

Thomas & Farr Agency, Inc.

Town of Farmerville

Traxler Construction Co., Inc.

**Trenton Dental Center** 

**Union Council on Aging** 

**9** Union General Hospital

**Union Parish Schools** 

Union Parish Sheriff's Department

**Manual** United Way of Northeast Louisiana

■ University of Louisiana Monroe

**UPS Monroe Site** 

Van-Trow, LLC Van-Trow Toyota

- **R** R Wagner Logistics
- Mells Fargo Advisors
- WestRock Hodge Mill
- Woodard & Associates APAC











# Is Your Workplace or Group Interested in **Volunteer Opportunities?**

To build a volunteer project best suited to your group or company's needs, call **211** or contact **Jessica Hughes**, VolunteerUNITED Manager, at **jhughes@unitedwaynela.org**.

#### **MONROE:**

1201 Hudson Lane, Monroe, LA 71201 318-325-3869

#### RUSTON

939 North Trenton Street, Ruston, LA 71270 318-232-0055