ANNUAL REPORT 2019-20



BOARD OF DIRECTORS

OFFICERS

Board Chair | Blake Wheelis Chair-Elect | Amy Sawyer Secretary | Willie Hunter Treasurer | Lisa Bradley

CHAIRS

Campaign Chair | Ashley West
Campaign Chair-Elect | Michael Ryan
Campaign Chair (LUJP) | Daniel Taylor
Campaign Chair-Elect (LUJP) | Corre Stegall
Community Impact Chair | Amy Sawyer
211 Advocate | Beverly Lewis

Don "DJ" Banks | Wells Fargo Advisors Keith Biedenharn | Monroe Coca-Cola Bottling Co. UNITED LaKeisha Bosworth | Ouachita Parish Public Library Lisa Bradley | Louisiana Tech University Richard Davis | Foster Farms Brandon Ewing | Ewing Timber, LLC Ernest Finch | Thomas & Farr Agency, Inc Janice J. Garrison | JP Morgan Chase Florencetta H. Gibson, PhD | LAMFT Wes Gibson | CenturyLink Jeff Glover | Child View Alberta B. Green | ABG Professional Development Solutions Todd Guice | Ouachita Parish School System Susan Harwood | Hulsey, Harwood & Sheridan, CPA Clay G. Hipp III | First National Bank Courtney Hornsby | City of West Monroe Willie Hunter Jr. | Willie Hunter Jr. & Associates Attny. at Law John Kahl | St. Francis Medical Group

Barbara Leader | The News Star, A Gannett Company Beverly V. Lewis, RN, BSN, MPA |Oschner LSUHSC-Monroe EA Conway Billy McConnell | LaSalle Management Company, LLC James W. Moore III | InterMountain Hotels Adam O'Neal | Origin Bank Michael Ryan, CFP | Wells Fargo Advisors Amy Price Sawyer | North Delta Title / Mullins, Price, Sawyer, LLC Nathan G. "Nat" Smith | BanCorp South Stephanie Smith | Ouachita Parish Tax Assessor's Office Shelia Snow | Monroe-WM Convention & Visitor's Bureau Corre Stegall | Louisiana Tech University Randy Stone | KARD Fox 14 / KTVE NBC 10 Daniel Taylor | Argent Financial Group Jean Toth | The Food Bank of Northeast Louisiana Brent Vidrine, PhD | Monroe City Schools Rod Washington | City of Monroe Harrington Watson III, PhD | Ouachita Parish School System Ashley West | Progressive Bank Blake Wheelis, Chair | Blake Wheelis State Farm Insurance Agency, Inc.

WHO WE ARE



Our agenda is the community's agenda— we stand with the residents, business leaders, and policymakers—to take action together and strategically invest in making a meaningful difference in the lives of people in Northeast Louisiana.

ASPIRATIONS | GOALS



CHILDREN, YOUTH, AND YOUNG ADULTS SUCCESSFUL IN SCHOOL AND LIFE

- 1 Children enter school ready
- 2 Students are successful in elementary school and prepared for middle/secondary school
- 3 Youth gain the knowledge, skills, and credentials so that they are prepared for the workforce and are able to obtain family sustaining employment



ECONOMIC OPPORTUNITY FOR ALL

- 1 Individuals and families have adequate and sustainable resources to support their needs
- 2 Individuals and families have the skills, knowledge, relationships and economic pathways they need to effectively increase and manage their income
- 3 Vulnerable populations maximize their ability to live with independence and dignity
- People/organizations continue to work together to support a thriving, prosperous, robust economy



HEALTHY AND SAFE INDIVIDUALS, FAMILIES, AND COMMUNITY

- Families/Individuals live in a healthy and safe environment
- People/organizations work together to strengthen and build a more inclusive community

OUR IMPACT

WHAT WE'VE DONE

We facilitate and implement change with the help of our donors, grants, and community partners. Here's how United Way of Northeast Louisiana led the fight for our community in 2019.



Sustainable employment is the best pathway out of poverty. That's why education has been and will continue to be our best investment into the future of our community. It will be a lifeline for families struggling to keep their jobs.





Today, families are struggling to have their most basic needs met. They find themselves without jobs and standing in long lines just to get a bag of food. Their financial stability needs are overwhelming, and United Way of Northeast Louisiana will be there—just like we've been in the past.







COVID-19 has impacted our community in significant ways. Before, our community faced significant health disparities, particularly among vulnerable populations like older adults and those with mental health issues. Now these populations are even more in need.



OUR IMPACT

UNITED WAY 211

United Way 211, a free, confidential service of United Way of Northeast Louisiana, is your Convenient Community Connection to information and resources.

United Way 211's trained, experienced staff is available 24 hours a day, 7 days a week, 365 days a year...even holidays. In 2018, United Way 211 staff handled 12,556 contacts.



CALL OR TEXT 211

United Way 211's texting features are available Monday-Friday, 8:00 a.m. – 5:00 p.m.

TI 5 QUICK:

The average call time in 2018 was 4 minutes, 32 seconds, with an average hold time of 35 seconds

GET CONNECTED

211 provides an easy, convenient, way to get connected to the help or information you need.

INFORMATION

Phone numbers, addresses, hours of operation, etc.

REFERRALS

Assess your needs to connect you to appropriate, available services

ADVOCACY

Communicate on behalf of callers to ensure that they receive services

CRISIS

Help deescalate crisis situations and provide connections to crisis counselors

TRANSLATION

Help non-English in more than 150 languages using phone translators

CALLERS CONTACT 211 ABOUT

- Basic Needs (food, clothing, housing)
- Consumer Information
- Volunteer Opportunities
- Criminal & Legal Services
- Education
- Environmental & Public Health/Safety
- Health Care
- Income Support & Employment
- Individual & Family Life
- Leisure Activities & Recreation
- Mental Health & Substance Abuse Services
- Organizational & Community Services



^{*}View data from the annual United Way 211 report at unitedwaynela.org/211

OUR IMPACT

TORNADO RESPONSE

United Way of Northeast Louisiana's work is more necessary than ever because of recent disasters. So many in our community have been financially impacted. But we can make a difference.

ON APRIL 12TH, OVER 500 HOUSEHOLDS WERE AFFECTED BY A TORNADO THAT CAUSED SIGNIFICANT AND DEVASTATING DAMAGE IN OUACHITA PARISH.

UWNELA TORNADO RELIEF FUND



\$123,020 TOTAL RAISED

as of 9/28/20

EMERGENCY



FOR OVER 700 INDIVIDUALS





FROM 246 HOUSEHOLDS

since 4/12/20

Since April 12th, United Way NELA 211 has been able to work with local officials to place individuals and households into emergency sheltering.

HELP FOR OUR NEIGHBORS: TORNADO RESOURCES



Public collection of resources and information for those suffering damage

OUACHITA TORNADO LONG-TERM RECOVERY GROUP



FOR OVER 168
INDIVIDUALS
as of 9/28/20



FROM 48 HOUSEHOLDS

as of 9/28/20

OTLTRG is a partnership with volunteers from local government, nonprofits, faith-based organizations, and businesses, with the mission to work together to help the most vulnerable in our community achieve a level of pre-disaster stability, or a new normal. These individuals and families have been assisted with rent/mortgage, utilities, construction, and/or furniture assistance.



AWARD WINNERS

TOP 10

Platinum Lumen \$460,815 Gold Origin Bank \$153,559 Silver ANGUS Chemical Company \$97,564 Bronze Specialty Management Services Ouachita (SMSO) \$59,052 5 St. Francis Medical Center \$58,566 6 Quachita Parish School System \$56,710 7 Strauss Interests, Inc. \$54,450 8 Entergy Louisiana, LLC \$54,051 9 Progressive Bank \$53,303

10 Graphic Packaging International - West Monroe Mill \$51,935

2020 New Campaign Award

Courtesy Chrysler Dodge Jeep Ram Durrett Law & Title - Monroe **Jackson Parish Correctional Center** Jim Taylor Buick GMC Richwood Correctional Center Traxler Construction Company, Inc. Woodard & Associates APAC

2020 Special Achievement

Acadian Ambulance Service Blake Wheelis State Farm **Holyfield Construction**

2020 LIVE UNITED Award

Regional: City of West Monroe LUJP: Union General Hospital

2020 VolunteerUNITED Award

Regional: Entergy Louisiana, LLC LUJP: WestRock Hodge Mill

2020 Going the Extra 10% Award

Bancroft Bag, Inc. Blake Wheelis State Farm **Business Alliance Financial Services** CenterPoint Energy Century Next Bank **Christopher Youth Center** Cross Keys Bank Drax Biomass, Inc. Ensure, The Insurance Agency Graphic Packaging International - West Monroe Mill

HiTech Computers of Ruston Inc **Hunt Forest Products** Impact Health Care Solutions

JPMorgan Chase Bank, N.A. KTVE 10 NBC KARD FOX 14

LaSalle Management, M&T Properties, and Correct Solutions Group

Lazenby & Associates, Inc. Mid South Extrusion Monroe Housing Authority Newcomer, Morris & Young Ouachita Parish Public Library Ouachita Valley Federal Credit Union

Ruston Glass & Mirror

Scott Powerline & Utility Equipment, LLC University of Louisiana Monroe

Wagner Logistics

2020 Campaign Coordinator or Team Award

Regional: Brandi Green & Katelyn Reed Graphic Packaging - West Monroe Mill Shelva Thomas & Temika Cooks Monroe Housing Authority LUJP: Ashley Avery First National Bank

2020 Circle of Honor

Allen, Green & Williamson, LLP **ANGUS Chemical Company** Argent Financial Group, Inc. Associated Business Printing, Inc. **ATMOS Energy Corporation** BancorpSouth Bank Business Alliance Financial Services

Centric Federal Credit Union

Century Next Bank

Community Financial Insurance Center, LLC

Cross Keys Bank D.A.R.T.

Don M. Barron Contractor, Inc.

Durrett Law & Title

Ensure, The Insurance Agency

Ewing Timber, L.L.C.

Financial Institution Services Corporation

First National Bank

Heard, McElroy & Vestal, LLP Hulsey, Harwood & Sheridan, CPA **Hunt Forest Products** Hunt, Guillot & Associates, LLC

IBERIABANK

Impact Healthcare Solutions Jim Taylor Ford Lincoln

LaSalle Management, M&T Properties, and Correct Solutions Group*

Lincoln Builders, Inc. Marion State Bank

Monroe Chamber of Commerce

Monroe Coca-Cola Bottling Company UNITED

Monroe Housing Authority NAI Faulk & Foster

Newcomer, Morris & Young North Delta Title Company

Origin Bank

Ouachita Parish Assessor's Office

Polaris of Ruston Progressive Bank

Scott Powerline & Utility Equipment, LLC

Snellings, Breard, Sartor, Inabnett, & Trascher, LLP

Southern Apparatus Services, Inc. Standard Enterprises, Inc. Strauss Interests, Inc.

The Lincoln Agency, LLC

United Way of Northeast Louisiana

Wagner Logistics Wells Fargo Advisors

UNITED WE FIGHT. UNITED WE WIN.

LP/UP/JP

Children, Youth and Young Adults Successful in School and Life 99,378.92

Boy Scouts Traditional Scouting (Boy Scouts, Cub Scouts, & Venturing) 9,000.00 Wellspring (The) Youth Empowerment Program (YEP) 40,202.92 Boys & Girls Club of North Central Louisiana Project Learn 50,176.00

Economic Opportunity for All 32,000.00

Food Bank Agency Partner Program 8,000.00 Senior Program 24,000.00

Healthy and Safe Individuals, Families and Community 256,246.00

American Red Cross Emergency Services 10,000.00

DART Domestic Violence Program 69,100.00

Health Hut (The) Basic Lab Testing for the Uninsured 10,000.00

LA Methodist Children & Family Services Family Counseling Center 42,000.00

Lincoln COA Home Delivered Meals 35,000.00

Med Camps of Louisiana Summer Camping 45,000.00

NELA Sickle Cell Anemia Foundation Social Service Provision 7,000.00

St. Vincent de Paul Prescription & Counseling Services 12,000.00

Union COA Home Delivered Meals 26,146.00

Regional

Children, Youth and Young Adults Successful in School and Life 255,626.37

Boy Scouts Learning for Life 13,861.66
Traditional Scouting (Boy Scouts, Cub Scouts, & Venturing) 51,008.07
Boys & Girls Club of NELA Project Learn 67,745.48
Children's Coalition Children's Coalition Early Head Start 23,952.00
Christopher Youth Center Emergency Youth Shelter 37,818.78
Food Bank Backpack for Kids 12,606.26
Girl Scouts Girl Scouting Leadership Experience 11,818.37
OIC High School Equivalence Test 2,038.81
I CAN 4,727.35
Wellspring (The) Youth Empowerment Program (YEP) 30,049.60

Economic Opportunity for All 193,481.22

ARCO Customized Employment 12,900.00
Food Bank Agency Partner Program 6,050.00
Senior Program 16,560.00
Ouachita Council On Aging Home Delivered Meals 36,424.41
Homemaker Program 11,000.00
Transportation (Non-Emergency Medical) 28,060.00
W. Ouachita Senior Center Senior Adult/Community Supp. Svcs. 82,486.81

Healthy and Safe Individuals, Families and Community 342,543.10

American Red Cross Emergency Services 19,550.00

ARCO The Children's Center at ARCO 116,250.00
Med Camps of Louisiana Summer Camping 14,400.00
NELA Sickle Cell Anemia Foundation Social Service Provision 18,720.33
Ouachita Council On Aging Congregate Meals 7,515.00
Rays of Sonshine Project Hope 15,975.00
The Zone 3,939.00
St. Vincent de Paul Prescription & Counseling Services 23,321.57
Wellspring (The) Counseling & Family Development Center 12,676.20
Domestic Violence Program 84,000.00
Permanent & Transitional Housing 26,196.00

FINANCIAL HIGHLIGHTS

	UNITE	D WAY FI	NANCIAL HIGHLIGHTS		
	FO	R THE YEAR END	DED JUNE 30, 2020 (Audited)		
BALANCE SHEET			STATEMENT OF SUPPORT, REVENUE & EXPENSES		
Assets			Revenues		
Cash		1,402,243	Income from Campaign & Other Contributions		2,858,924
Investments		579,431	Income from Additional Pledges		38,573
Pledges Receivales		1,271,490	Grants, Sponsorship & Other Income		1,100,875
Grants & Other Receivables		349,847	Total Revenue	\$	3,998,372
Fixed Assets		312,449			
Other Assets		54,361			
Total Assets	\$	3,969,821			
Liabilities & Net Ass	ets				
Liabilities			Expenses		
Allocations & Designations Payable		825,879	Agency Services/Fund Distribution		1,199,840
Other Payables		196,902	Supporting Services		816,475
Deferred Revenue		125,481	Program Services		1,526,325
Total Liabilities	\$	1,148,262	Total Expenses	\$	3,542,640
Net Assets					
Unrestricted Net Assets		1,155,770	Increase (Decrease) in Net Assets	\$	455,732
Temporarily Restricted Net Assets		1,665,789			
Total Net Assets	\$	2,821,559			
			United Way of Northeast Louisiana is audited by the firm of		
Total Liabilities & Net Assets	\$	3,969,821	Heard McElroy & Vestal, LLC, Certified Public Accountants, Monroe, LA		





unitedwaynela.org

Monroe | 1201 Hudson Lane Ruston | 939 N. Trenton Street