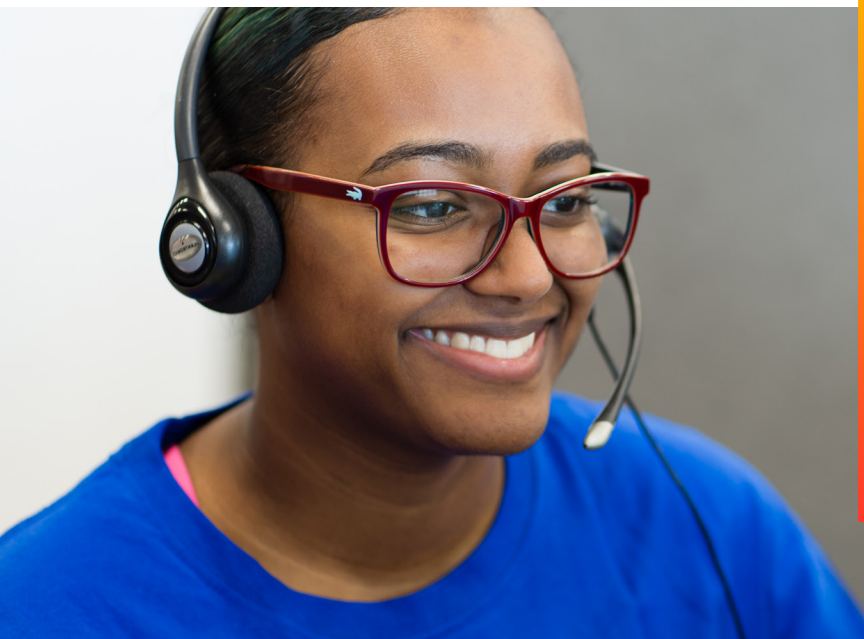
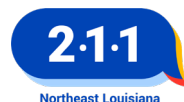


UNITED WAY OF NORTHEAST LOUISIANA 211



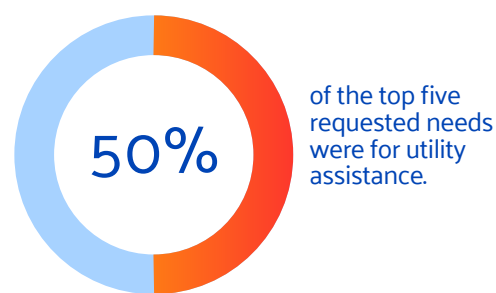
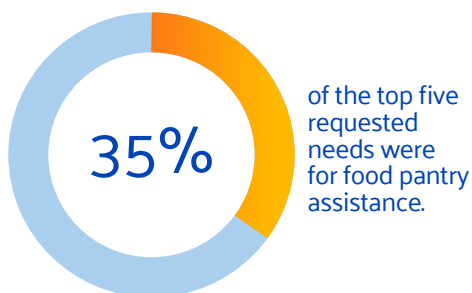
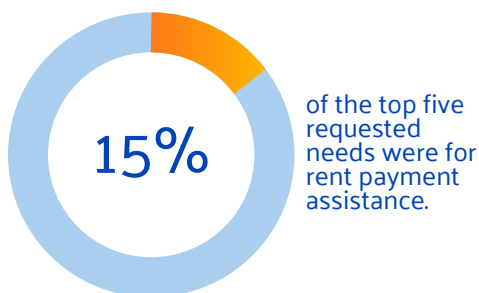
HELP STARTS HERE

211 connects individuals and families across Northeast Louisiana with essential community resources and support.

Whether someone needs help finding food, paying a utility bill, locating housing assistance, or navigating other challenges, trained 211 specialists are there to help connect them with available resources.

WHY IT MATTERS

Every day, people across Northeast Louisiana turn to 211 for help meeting essential needs.



CONNECT WITH 211

Dial 211 from your phone.

Available 24/7, 365 days a year.

Text your ZIP code to 898-211

Available Monday through Friday from 8:00 a.m. to 5:00 p.m.

Visit the Database

Scan the QR code to search for available resources.



HOW 211 MEETS COMMUNITY NEEDS

TOP REQUESTED NEEDS

Connecting callers with resources for some of our community's most requested needs.

- 7,870 food pantry requests
- 7,488 electric assistance requests
- 3,503 rent assistance requests

211 BY THE NUMBERS

Providing support and connecting individuals and families with available resources.

- 13,270 calls answered
- 417 text conversations
- 1,575 resource records maintained

RESOURCE DATABASE

Maintaining reliable information to help specialists connect people with available assistance.

- 1,575 resource records maintained
- 981 active community resources